



MOBILTECH INTERNATIONAL INC.
 100 - 13468 Verdun Place Richmond, B.C. V6V 1V2
 PH: (604) 276-1886 FAX: (604) 276-1890

RMA Request Form

| | |
|---|----------------------|
| CUSTOMER: Shipping Address: Tel: Contact Person: | Date: |
| | Invoice # |
| | Invoice Date: |

Instruction:

Fill out the box below and fax the form **WITH** the original invoice to 604-276-1890. Our service staff will contact you for providing a RMA number. For a faster service, please provide all necessary information and document.

| | |
|--------------------------------------|---------|
| RMA PARTS | |
| [item] | [S/N] |
| [Please describe the problem here] | |

| | |
|---|-------------------------|
| MTI internal use (customer don't have to fill it out) | |
| [RMA # issued] | [Date In] |
| | [Received By] |
| [Components & Accessories received with the RMA unit] | [Warranty] Y / N |
| AC () Power Cord () Carrying case () Battery () Driver Disc () | |
| Manual () Mouse () | |
| Others: | |
| [Action Performed] | |

Disclaimer:

- All current and future warranty will VOID if: item is physically damaged, misused, or by unauthorized repair or tampering.
- Warranty repair does NOT cover: Plastic, hinges, clips, setup, battery, compatibility with 3rd party accessories not purchased from MTI, or if send with invalid invoice or serial numbers. Minimum labor charge \$80, will apply, please trouble shoot prior to return.
- MTI is NOT responsible for shipping damage, insurance, data back up, or extra items not indicated above.
- Charges will apply to software configuration, non warranty service, and accounts that are not current, will be held for payment.
- Service may delay or unavailable, if parts are back ordered or the manufacturer is unable to supply parts.

| | |
|---|------------------|
| ALL customers have to sign to agree and authorize the service(s) above | |
| Print Name: _____ | Signature: _____ |
| DL#: | |